



INSPECTOR GENERAL REPORT

December 10, 2013

2013-09-0177

BMV DISABILITY PLATE FEE

Inspector General David O. Thomas reports as follows:

This was an investigation conducted in partnership with the Bureau of Motor Vehicles (BMV). A request was made to review the notice given in obtaining a temporary disability plate. See: IC 9-14-5.

The allegation was that the on-line application for this permit did not advise the public of the five dollar (\$5.00) fee, thereby delaying the issuance of the temporary permit.

The BMV and Office of the Inspector General reviewed this matter and found that although notice of this fee is on the BMV website, the forms were updated in the previous year and notification of the fee was not incorporated into the new form. It was determined that this could be accomplished by changing the form in order to give notice of the fee to the public on both the website and the application form.

With nothing further, this case was closed.

/s/ David O. Thomas, Inspector General